Information Needed:

1. History: recent crisis, emotional trauma, bizarre or abrupt changes in behavior, suicidal ideas, drug/alcohol intoxication, toxic exposure. See altered level of consciousness protocol.
2. Physical findings: mental status, medical alert tags. See altered level of consciousness protocol.

Treatment:

1. Attempt to establish rapport with the patient.
2. Assure airway.
3. Determine vital signs (pulse, blood pressure, respirations, SPO2, ECG)
4. Restrain physically and/or chemically as needed.
5. Perform physical exam (as indicated).
6. Establish IV access and draw bloods.
7. Treat altered level of consciousness.

Notes:

1. Patient may have an organic basis for behavioral disorder: head injury, hypoxia, hypoglycemia.
2. If emergency treatment is unnecessary, try not to violate the patient's personal space.
3. If the situation appears threatening, law enforcement officers should take control of the situation.
4. Law enforcement officers should restrain and accompany violent patients. Handcuffed patients must be accompanied by an officer.
5. If a patient becomes violent during transport, restrain or retreat as needed to protect yourself. Call law enforcement officers to control situation.